

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2448
ANSWERED ON:15.12.2008
ILLEGAL ROUTING OF INTERNATIONAL CALLS
Ramadass Prof. M;Sharma Shri Madan Lal

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Bharat Sanchar Nigam Limited (BSNL) has taken any measures to control illegal routing of international calls through local lines;
- (b) if so, the details thereof;
- (c) the details of the revenue loss due to illegal routing of international calls through local lines during the last two years and the current year, year-wise, category-wise;
- (d) the details of firm/company which indulged in the illegal routing during the said period, category-wise;
- (e) whether the Government has taken any action in this regard;
- (f) if so, the details thereof?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(SHRI A. RAJA)

(a)&(b) Sir,the BSNL has issued the following instructions to control illegal routing of international calls through local lines:

For periodical monitoring of incoming traffic to BSNL from private operators

To prevent unauthorized diversion in routing of ILD (International Long Distance) calls

To prevent operation of clandestine/illegal Telecom Centers/Telecom Exchanges

(c) The details of the revenue loss due to illegal routing of international calls through local lines during the last two years and the current year, year-wise and category-wise is given below:

Year	Total notional loss for each category	Total (Rs.)
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ILL/ISP/IPLC/ISDN Broad Band VSAT

2006-07	11,96,20,000	1,05,98,400	NIL	13,02,18,400
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2007-08	NIL	6,92,35,000	NIL	6,92,35,000
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2008-09	54,81,000	NIL	NIL	54,81,000
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(d) the details of firm/company which indulged in the illegal routing during the last two years and the current year are as follows :

(i) details,as per category of connectivity is given below :

Financial Year	Total Number of firm/company	Category of Connectivity Used	VSAT	ILL/ISP/IPLC/ISDN	Broad Band
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2006-07	46	42	4	NIL	
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2007-08	4	NIL	4	NIL	
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2008-09	1	1	NIL	NIL	
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(ii) Name and address of the companies and individuals are given in the Annexure.

(e) & (f) Action taken by the Government is mentioned below:

34 Telecom Enforcement,Resource & Monitoring Cells (formerly Vigilance Telecom Monitoring (VTM) Cells have been created under the Department of Telecommunications (DoT) in various Licensed Telecom Service Areas and Major Telecom Districts of the country. Term Cells, with the help of law enforcement agencies, constantly endeavour to check illegal routing of international calls with a view to curb illegal telephone exchange set up.

Equipments used in the illegal set up are seized by law enforcement agencies and cases have been registered against offenders. Further action is taken by the agencies. m_ Toll free public number 1800-110-420 has been opened, so that general public can help the department, in detection of set ups for illegal routing of international calls through local lines. Advertisements are given in the media and SMS are sent by mobile phone service operators to create awareness among public.

Department of Telecom has issued instructions and guidelines to all licensed service providers for effective monitoring, detection and prevention of such illegal routing. 9 Periodic interactions are made among the senior officers for better awareness regarding prevention of such illegal set ups.